

**Auxiliary Services Corporation  
Report to the College Council  
April 23, 2020**

The Auxiliary Services Corporation, in furtherance of the college's dedication to borough stewardship and its vital role as an anchor institution, is helping the community during this very challenging time. Dining Services, with the assistance of Student Life, donated over 50 cases of fresh produce and dairy items to Project Hospitality. The Staten Island community-based organization provides support to community members who are hungry, homeless or otherwise in need. Auxiliary Services will continue to provide support to Staten Island and its residents during this crisis.

Auxiliary Services' operations have been significantly impacted by COVID-19 as well. Due to the health crisis, the Governor mandated that CUNY's residential housing facilities be evacuated for possible use as emergency medical facilities. Accordingly, students residing in Dolphin Cove were advised that they were required to relocate commencing March 26<sup>th</sup>. Twenty-seven students, who were unable to find alternative housing arrangements, were provided with housing at a CUNY centralized residential facility at Queens College. I want to thank Vice President Jennifer Borrero and her team, along with the staff of Dolphin Cove, for facilitating the major transition for residence hall students under incredibly difficult circumstances. Most of all, I want to commend the students who had to endure a significant disruption in their lives to respond to emergency needs of the city and state.

On March 30, 2020, the CUNY Board of Trustees passed a resolution authorizing residence halls to credit/refund fees to affected students on a prorated basis from the applicable move-out date(s). The resolution provides, in pertinent part, as follows:

RESOLVED, That the Board of Trustees authorizes the University to credit dormitory fees (the Credited Dormitory Fees), on a prorated basis from the move-out date, to continuing students who, (i) are in good standing at their institutions; (ii) have paid their bills in full for the spring 2020 semester; and (iii) have vacated the University dormitories as part of the University's efforts to protect students from the spread of COVID-19; and be it further

RESOLVED, That the University is authorized to apply all such Credited Dormitory Fees to any continuing student for either the Summer 2020 or Fall 2020 semester; and be it further

RESOLVED, That the Board of Trustees authorizes the University to refund dormitory fees, on a prorated basis from the move-out date, to students scheduled to graduate who, as of the date hereof: (i) are in good standing at their institution; (ii) have paid their bills in full for the spring 2020 semester; (iii) have vacated the University dormitories as part of the University's efforts to protect students from the spread of COVID-19; and (iv) are scheduled to graduate at the end of the current spring 2020 semester;

CUNY is currently gathering data from the colleges to assist in implementing the resolution. The Auxiliary Services Corporation is also in the process of determining the status of credits/refunds for meal plans and parking fees.

Finally, it is important to note that COVID-19 has severely impacted Auxiliary Services' budget. During this period, in which only essential personnel are allowed on campus, it is no longer generating self-sustaining revenues. With remote learning extending into the summer, and uncertainty about the fall semester, Auxiliary Services is faced with perhaps its most serious fiscal challenge since its inception. I will keep the college updated as the situation progresses.

**Submitted by: Ken Iwama**